EMPLOYEE WEBINAR SUITE ➤

The following all-employee webinars provide learning opportunities from the convenience of your office. Each webinar is a 60-minute presentation and is recorded to increase accessibility for those who have a conflict with a webinar date and to serve as an electronic resource for staff meetings and discussions. For continuity in instruction, Kayla Curry, Organization Impact, will serve as the instructor for all four webinars.

Developing Direct Reports
May 1
For all employees

Every company takes pride in its employees and its focus on customer service. Creating a competitive advantage requires an intentional approach in developing each person on the team. This webinar explores how to bridge the gap between the team's current skill needs and those required for future success.

Key topics:
- Learn how to assess department knowledge needs
- Discover a conversation template that builds on success and inspires new effort toward growth goals
- Identify tactics that drive momentum and continued focus toward growth goals

Leading Diversity in Today's Workplace
August 13
For all employees

Diversity in the workplace has taken on renewed importance with companies. Employees of varying backgrounds, ethnicities, gender, ages, values and experiences bring unique perspectives to the workplace — helping to innovate, evaluate and find solutions. It can also be the root of conflict. When this conflict goes unresolved, animosity and distrust can actually slow progress. This session addresses the skills needed for leaders to embrace and engage in dialogue that focuses on the productive elements of team diversity as well as ways to help the team do the same.

Key topics:
- Cultural diversity and how it can make your team stronger
- Tips on how to build a workplace where respect is the foundation of your cooperative's culture
- Personal experiences that lead to hidden biases and stereotypes

Stop Passing the Buck: Driving Employee Accountability
October 1
For all employees

How often do you hear someone on your team blame another individual or fail to take ownership for their own work? It boils down to accountability, which can be hard to define in the workplace. In the end, the lack of this important discipline can truly make or break a team. In this webinar, participants will learn how to effectively deal with the finger-pointing that takes place when something goes wrong, and how to encourage peers to courageously be a team of diverse individuals.

Key topics:
- Learn the difference between personal, individual and team accountability
- Identify how to proactively address the warning signs of accountability with your peers
- Discover how to effectively confront a peer when a lack of accountable behavior has occurred

Workplace Trust: The Key to Strong Teams
December 10
For all employees

The workplace isn't what it used to be. Ethics scandals, unexpected downsizing and fierce competition have raised the bar in leadership ethics and accountability. For leaders, trust is the secret ingredient from which all performance is created. However, developing this critical skill is much easier said than accomplished. This webinar explores personal and organizational trust and the tools required to be successful.

Key topics:
- Explore the impact of trust and the reach of your influence and potential
- Learn practical ways to monitor your trust factor in the organization
- Answer the three questions every employee needs from his and her teammates